

## *Welcome To our Office*

Dr. Mercado and his staff want to welcome and thank you for choosing us for your dental care! The initial appointment is about an hour or two in length (if you also have a cleaning scheduled). This appointment is devoted to obtaining necessary records, which allows Dr. Mercado to identify factors that are capable of causing or contributing to the deterioration of oral health or function. Dr. Mercado and his staff can discuss any of your dental concerns and/or esthetic wants at this time.

Your initial visit has been set aside just for you. If for any reason you are unable to make a scheduled appointment we ask that you give 48-hour notice to reschedule.

Please take some time to review the enclosed paperwork information for accuracy and correctness as needed and bring them with you to your first visit. If you have dental insurance we will be happy to estimate coverage amounts and process claims for you. We work with you as much as possible to utilize the plan for your maximum benefit. Remember that we work with hundreds of dental insurance companies and benefits are always estimated.

If you have any concerns or needs for your appointments, please don't hesitate to let us know.

Enter the parking structure from Alhambra Blvd (next to FedEx & Peet's Coffee)  
Take a parking ticket, proceed left then right upward. Continue upward to the second floor (P2) or third floor (P3). We have two reserved spots on the second floor for our patients. Parking is currently \$2.00 an hour; we do not validate. Follow signs for Alhambra Parking; do not park in the UC Davis parking (brightly colored columns).



Once parked, enter our building with the "1315 Alhambra Entrance" sign. Go up one small stairway to the first suite just outside the stairwell. If you have difficulty climbing stairs, an elevator is located at the front of the building in the lobby, through the Alhambra side double doors.



*From Davis or Chico*  
*Follow I-5 to 50 (Tahoe)*  
*Business 80 to N Street*  
*1 block to Alhambra (left)*

*From Auburn or Roseville*  
*Exit Business 80 on J Street*  
*Turn Right on Alhambra*  
*4 blocks just before N Street (left)*

